METHODS AND APPARATUS TO CONTROL DELIVERY OF A HOST INFORMATION SYSTEMS SERVICE LEVELS AND RESPONSE TIMES

ABSTRACT

A predictive method is provided for admitting a content request to an information system. A user's quality of service objectives are received at
5   the information system. A content request is received that is to be admitted to the information system. A determination is made to see if the content request is for an existing session or a new session. The content request is then sent to a dispatch control function at the information system when the content request is for an existing session.